



Access details to Nestle Tell Us **WEB** system

Nr.	Country	Webservice URL	Access code*	Client Specific Language Options
				Option 1
1	ALL	www.speakupfeedback.eu/web/A2VY73	11021	English British

Access details to Nestle Tell Us **PHONE** system

Nr.	Country	AT&T Code	Dialing instructions	Freephone Number*	Access code*	Client Specific Language Options
						Option 1
1	ALBANIA	00-800-0010	Before dialling the free phone number, you need to dial the AT&T code and wait for the tone/instructions	800-876-1871	90510	English British
2	ALGERIA		[Note: Phone number is not free of charge]	+213-983200362	71464	English British
3	ANGOLA	808 000 011	Before dialling the free phone number, you need to dial the AT&T code and wait for the tone/instructions	888-799-0983	81835	English British
4	ARGENTINA			08006660078	72306	English British
5	AUSTRALIA			1800452051	39458	English British
6	AUSTRIA			0800-295175	04454	English British
7	BAHAMAS			1888 799 0983	87647	English British
8	BAHRAIN			80004518	44920	English British
9	BANGLADESH	157-0011	Before dialling the free phone number, you need to dial the AT&T code and wait for the tone/instructions	800-876-1871	19648	English British
10	BARBADOS			1800 9868632	88433	English British
11	BELARUS			882000730010	66221	English British
12	BELIZE	811	Before dialling the free phone number, you need to dial the AT&T code and wait for the tone/instructions	888-799-0983	30925	English British
13	BERMUDA			1-888-799-0983	56023	English British
14	BOLIVIA			800-10-0737	51156	English British
15	BOTSWANA			002698003003128	19824	English British
16	BRAZIL			08008919678	24405	English British
17	BRUNEI			8014172	36682	English British
18	BULGARIA			008 0011 94474	48979	English British
19	CAMBODIA			1800208759	19934	English British
20	CANADA			1-866-8181239	58475	English British
21	CHILE			12300202775	08820	English British
22	CHINA NORTH		If you are calling with Netcom (probably located in China North)	108007440179	81729	English British
23	CHINA SOUTH		If you are calling with Telecom (probably located in China South)	108004400179	81729	English British
24	COLOMBIA			018009440692	00596	English British
25	COSTA RICA			08000440029	39398	English British
26	COTE D'IVOIRE	00-111-11 / 00-111-12 (French)	Before dialling the free phone number, you need to dial the AT&T code and wait for the tone/instructions	888-799-0983	82149	English British
27	CYPRUS			80091182	03567	English British
28	DENMARK			80885638	07905	English British
29	DOMINICAN REP			1877-823-1567	76951	English British
30	ECUADOR			1800000360	91139	English British
31	EGYPT			08000000615	15767	English British
32	EL SALVADOR			800 6310	86282	English British
33	ESTONIA			800 0044 208	91954	English British
34	FINLAND			08001-13031	20764	English British
35	FRANCE			0800-908810	78954	English British
36	GEORGIA		[Note: Phone number is not free of charge]	+995-706777347	90735	English British
37	GERMANY			0800-1801733	57014	English British
38	GHANA	0-2424-26-004	Before dialling the free phone number, you need to dial the AT&T code and wait for the tone/instructions	888-799-0983	09206	English British
39	GREECE			0080044142695	34933	English British
40	GUATAMALA			18003000132	73427	English British
41	HONDURAS			80027919354	49971	English British
42	HONGKONG			800963161	14764	English British
43	ICELAND			800 8809	10369	English British
44	INDIA			0008004401221	81680	English British
45	INDONESIA		If you are calling with Indosat: 001 803 440 559 If you are calling with Telkom 007 803 440 559	001 803 440 559 (Indosat)/ 007 803 440 559 (Telkom)	76424	English British
46	IRAN		[Note: Phone number is not free of charge]	+98-21-7348-9907	72594	English British
47	IRELAND			1800-552136	09684	English British
48	ISRAEL			1809444260	21541	English British
49	ITALY			800-787639	46570	English British
50	JAMAICA			1800 986 8634	60699	English British
51	JAPAN			0120 774878	74800	English British

52	JORDAN			080022868	56916	English British
53	KAZAKHSTAN			8800332641	84398	English British
54	KOREA (SOUTH)			007984424261	23462	English British
55	LATVIA			8000 2490	93418	English British
56	LEBANON	01 426 801	Before dialling the free phone number, you need to dial the AT&T code and wait for the tone/instructions	800-876-1871	06794	English British
57	LICHTENSTEIN			0800-561422	91525	English British
58	LITHUANIA			880090006	67566	English British
59	MALAYSIA			1-800-88-4307	91738	English British
60	MALTA			80062460	15074	English British
61	MAURITIUS			8020440067	09238	English British
62	MEXICO			018001234618	55403	English British
63	MOLDOVA			0-800-61433	43289	English British
64	MOROCCO	002 11 0011	Before dialling the free phone number, you need to dial the AT&T code and wait for the tone/instructions	800-876-1871	82667	English British
65	NETHERLANDS ANT			001888 799 0983	69055	English British
66	NEW ZEALAND			0800450436	19571	English British
67	NICARAGUA			0018002202244	75237	English British
68	NIGERIA		local charges may apply	070 8060 1488	70182	English British
69	NORWAY			800-18333	97665	English British
70	OMAN			80070101	56002	English British
71	PAKISTAN			0080090044214	83929	English British
72	PANAMA			011 001 800 876 1871	83758	English British
73	PARAGUAY			0098004410063	58357	English British
74	PERU			080052767	08151	English British
75	PHILIPPINES			1800 1441 0215	41529	English British
76	PORTUGAL			800-831528	81216	English British
77	PUERTO RICO			1800 876 1871	03620	English British
78	QATAR			8000162	26833	English British
79	ROMANIA			0800894540	18709	English British
80	SAUDI ARABIA			8008442726	63201	English British
81	SENEGAL	800-103-072 / 800-103-073 (French)	Before dialling the free phone number, you need to dial the AT&T code and wait for the tone/instructions	866-243-4430	62592	English British
82	SINGAPORE			1800-8232206	65765	English British
83	SOUTH AFRICA			0800991526	53022	English British
84	SRI LANKA			2424612	08291	English British
85	ST VINCENT&GRENADINES			1877 4049527	90104	English British
86	SURINAME			888-799-0983	32122	English British
87	SWEDEN			020-798813	39348	English British
88	SWITZERLAND			0800-561422	11021	English British
89	TAIWAN			00801444317	97363	English British
90	THAILAND			001800 441 4284	75314	English British
91	TRINIDAD & TOBAGO			1888 799 0983	91481	English British
92	TURKEY			00800 448824369	44073	English British
93	UKRAINE			0 800 502 206	94263	English British
94	UNITED ARAB EM			80004412727	08874	English British
95	UNITED KINGDOM			0800-1693502	61231	English British
96	URUGUAY			0004044014	99560	English British
97	USA			1-866-2506706	52942	English British
98	UZBEKISTAN	0^641-7440010	The first number 0^641 7440010 is an AT&T code. ^ Indicates wait for second dialling tone. You can only dial the number from Tashkent.	800-876-1871	70425	English British
99	VENEZUELA			08001005428	28164	English British
100	VIETNAM			120852140	14358	English British
101	VIRGIN ISLANDS UK			1877 4049526	44288	English British
102	VIRGIN ISLANDS US			1-866-2506706	84478	English British

* For internal use: Please be aware that during the copy-paste process, there is a possibility that the first zero(s) of a number disappears

Log with changes:

30-05-2013, excluded 14 countries on request (due to DPA requirements)
19-6-2013, created one generic web URL for all countries instead of one unique web URL per country
19-6-2013, Honduras: phone number changed. Former number: AT&T 800-0123 / Phone number: 888-799-0983
25-07-2013: phone accessibility in Qatar added
25-07-2013: Pakistan phone number changed. Former number: AT&T 00 800 01001; phone 800-876-1871
17-09-2013: Jordan phone number changed. Former number: AT&T 1 880 0000; phone 800-876-1871
1-10-2013: Nicaragua phone number changed. Former number: AT&T 1-800-0174 or for a Spanish speaking operator 1-800-0164; phone 888 799 0983
13-12-2013: phone accessibility in Nigeria added
25-02-2014: phone accessibility in Botswana added
31-07-2014: phone accessibility in Côte d'Ivoire added
27-10-2014: Cambodia, Equador and Guatemala changed into new FPN
29-10-2014: phone accessibility in Brunei added
24-2-2015: phone accessibility Ghana added, French language option Senegal
26-2-2015: AT&T number Uzbekistan changed from 8^641-7440010 to 0^641-7440010